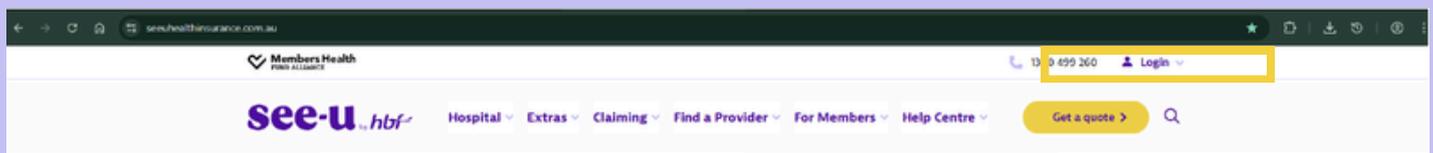


see-u Member Re-Registration Instructions

Step 1. Go to the website
Visit seeuhealthinsurance.com.au

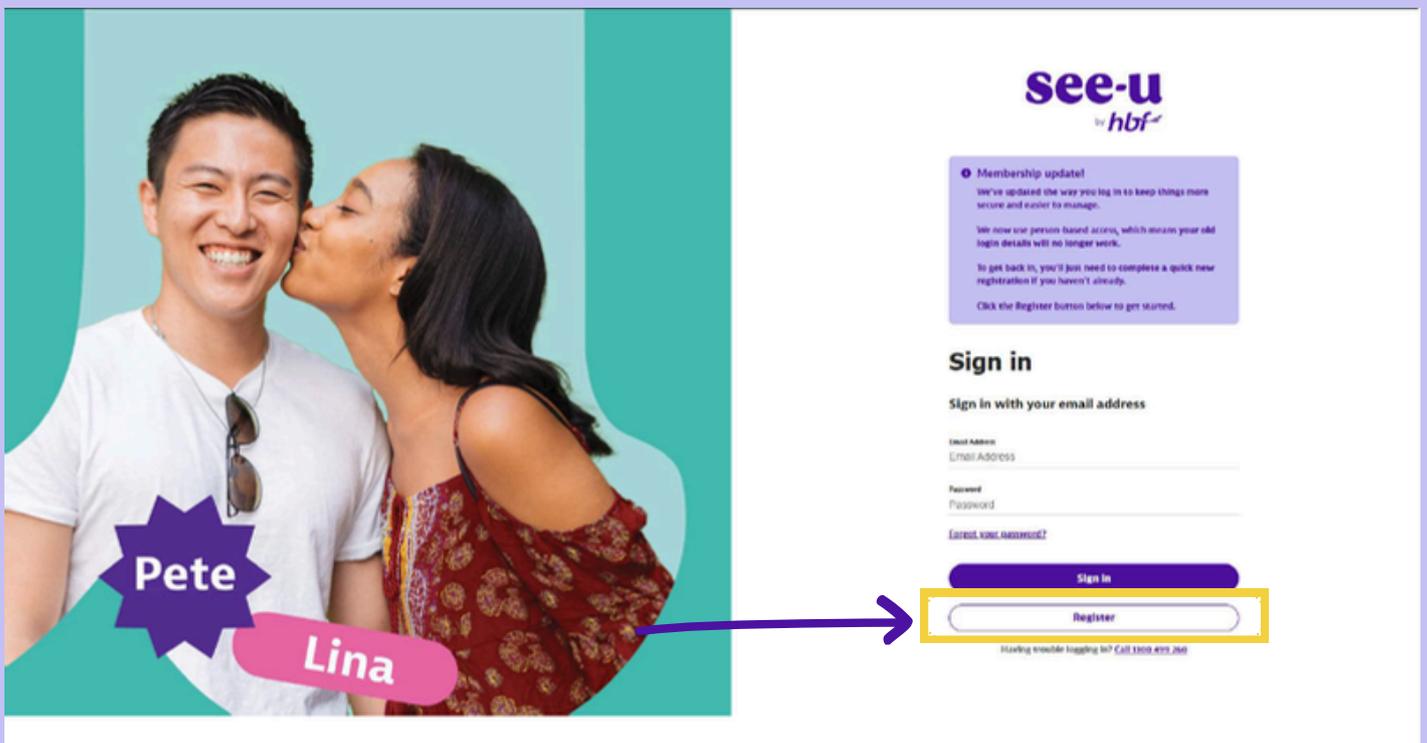


Step 2. Click 'Login'
You'll find the Login button in the top right-hand corner of the page.



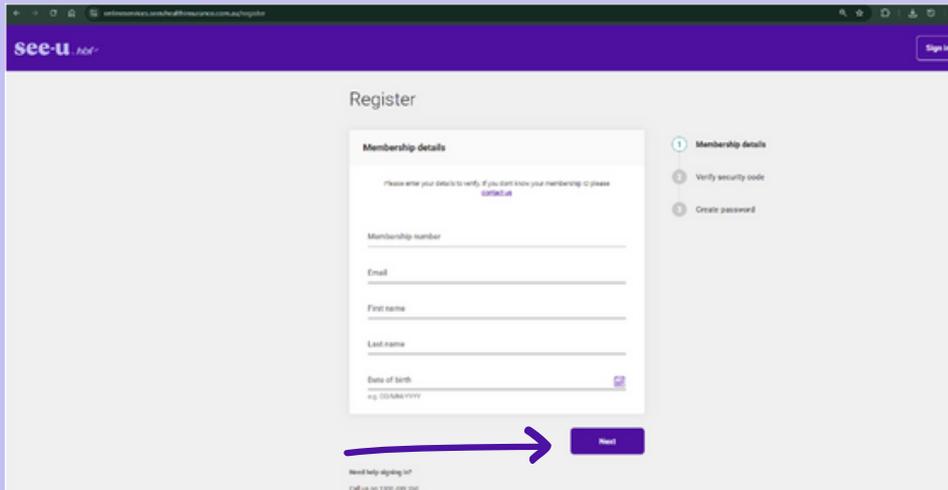
Step 3. Select 'Register' (important)

If you haven't logged in since 4 February 2026, you'll need to click Register. Your old login details will no longer work. If you are using your mobile, you may need to scroll down.



Step 4. Enter your details

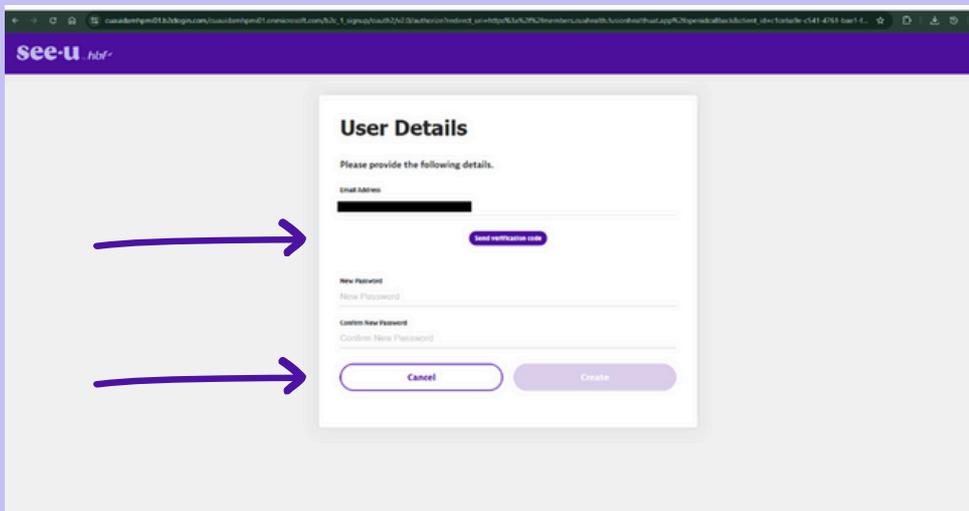
Enter your membership details as prompted, then click Next.



The screenshot shows the 'Register' page on the see-u website. The page has a purple header with the see-u logo and a 'Sign in' button. The main content area is white and contains a 'Register' section. On the right side, there is a progress indicator with three steps: 1. Membership details (active), 2. Verify security code, and 3. Create password. The 'Membership details' form includes the following fields: 'Membership number', 'Email', 'First name', 'Last name', and 'Date of birth' (with a calendar icon). Below the form is a red arrow pointing to a 'Next' button. At the bottom left, there is a small link: 'Need help signing in? Call us on 1300 459 202'.

Step 5. Verify your email and create a password

Request a verification code, this may take a minute or so to arrive, don't press multiple times. Once code arrives, enter the code, then create you will be able to create your new password.



The screenshot shows the 'User Details' page on the see-u website. The page has a purple header with the see-u logo. The main content area is white and contains a 'User Details' form. The form includes the following fields: 'Email Address' (with a red arrow pointing to it), a 'Send verification code' button, 'New Password', and 'Confirm New Password'. At the bottom of the form are two buttons: 'Cancel' and 'Create' (with a red arrow pointing to it).

Important:

New Password

The password must be between 12 and 64 characters.

Your password must have at least 3 of the following:

- a lowercase letter
- an uppercase letter
- a number
- a symbol



Step 6. Set up extra security

You'll be asked to set up multi-factor authentication. Enter your mobile number and choose how you'd like to verify your login. This adds an extra layer of protection to your account.

Choose one of the following options:

Send Code

- You'll receive a text message with a verification code.
- Enter the code in the multi-factor authentication screen and select Verify Code.
- If the code is correct, you'll be automatically logged in.

Call Me

- You'll receive an automated phone call. Simply press # when prompted to verify.
- No code is required and once verified, you'll be automatically logged in.

The screenshot shows a mobile application interface for multi-factor authentication. At the top left, the 'see-u hbf' logo is visible. The main heading is 'Multi-factor authentication'. Below the heading, there is a prompt: 'Enter a number below that we can send a code via SMS or phone to authenticate you.' There are two input fields: 'Country Code' with a dropdown menu showing 'Australia (+61)' and 'Phone Number' with the value '07 0000 0000'. At the bottom, there are three buttons: 'Send Code', 'Call Me', and 'Cancel'. Two blue arrows point upwards to the 'Send Code' and 'Call Me' buttons.

Step 7: Important to know

Once you've re-registered, you won't need to do this again.

Next time you return, **simply select Log in**, not Register.

The Register option will still appear, but **it's only for members who haven't re-registered yet.**